

VCH FOI File # 2022-F-015 Response

Limongelli, Genevieve [VCH] <genevieve.limongelli@vch.ca>

on behalf of

VCH Freedom Of Information Office [VCH] <VCHFreedomOfInformationOffice@vch.ca>

Thu 2022-04-28 10:40 AM

Cc: VCH Freedom Of Information Office [VCH] <VCHFreedomOfInformationOffice@vch.ca>

📎 1 attachments (175 KB)

2022-F-015 (redacted).pdf;

We are writing in response to your request for the following records:

All records related to the conception, production and distribution of VCH's "COVID-19 FAQ" video series (which feature Dr. Patricia Daly), published on YouTube April 8, 2021.

Include emails, funding information, scientific data referenced, provincial and federal health guidance, transcripts, meeting notes, memos, presentations, scripts, drafts, cue cards, and any other related material.

Also include any items related to feedback on the video content, comments, revisions, removal requests, and public interactions.

In the enclosed records we have redacted information that would reveal advice or recommendations under section 13(1) of the *Freedom of Information and Protection of Privacy Act* (FIPPA):

13 (1) The head of a public body may refuse to disclose to an applicant information that would reveal advice or recommendations developed by or for a public body or a minister.

We have redacted system passwords because release of this information could lead to the breach of a secure system. This information is withheld under section 15(1)(l) of FIPPA:

15 (1) The head of a public body may refuse to disclose information to an applicant if the disclosure could reasonably be expected to

(l) harm the security of any property or system, including a building, a vehicle, a computer system or a communications system.

We have redacted information that could reasonably be expected to harm the financial or economic interests of a public body or the government of British Columbia pursuant to section **17(1)** of FIPPA.

We have also redacted personal information because release of this information would be an unreasonable invasion of a third party's privacy. We have withheld this information under section 22(1) of FIPPA:

22 (1) The head of a public body must refuse to disclose personal information to an applicant if the disclosure would be an unreasonable invasion of a third party's personal privacy.

For your reference, a copy of FIPPA can be found online:

www.bclaws.ca/Recon/document/ID/freeside/96165_00

You may request a review of our decision to withhold information within 30 working days of receiving this email by writing to the following address:

Office of the Information and Privacy Commissioner for BC
PO Box 9038, Stn. Prov. Govt.
Victoria, BC V8W 9A4
Telephone: (250) 387-5629
Fax: (250) 387-1696

If you choose to request a review by the Office of the Information and Privacy Commissioner, you should include with your request:

- a copy of your original request for records; and
- a copy of this response.

Please feel free to contact me if you have any questions.

Thank you,

Genevieve Limongelli

Coordinator, Freedom of Information

Vancouver Coastal Health

11th Floor, 601 West Broadway
Vancouver, BC V5Z 4C2

Phone: 604-837-4487

Email: Genevieve.limongelli@vch.ca

FOI Office: foi@vch.ca

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**Vancouver
Coastal Health**

[\[www.vch.ca\]](http://www.vch.ca)www.vch.ca

I acknowledge the homelands of the Indigenous Peoples of this place we now call British Columbia, and honour the the unceded territory of the Coast Salish Peoples, including the territories of the xʷməθkwəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Səlílwətaʔ/Səlilwítlh (Tsleil-Waututh) Nations in which I live and work.

From: [Chiang, Charlene \[VCH\]](#)
To: [Galligan, Rachel \[VCH\]](#); [Brady, Jennifer \[VCH\]](#)
Cc: [Loiacono, Catherine \[VCH\]](#)
Subject: Re: Video re. vaccine safety and efficacy
Date: Friday, March 19, 2021 5:56:12 PM

Love it.

From: "Galligan, Rachel [VCH]"
Date: Friday, March 19, 2021 at 5:35 PM
To: "Brady, Jennifer [VCH]"
Cc: "Chiang, Charlene [VCH]" , "Loiacono, Catherine [VCH]"
Subject: Video re. vaccine safety and efficacy

Hi Jen,

Hoping to shoot a concise video with Patty speaking to the different approved vaccines available in Canada and how they are all safe and effective in preventing COVID-19 transmission and how you cannot compare different vaccines as trials took place in different countries, where different strains were circulating etc. Standard language she has given in media interviews.

Does Kat have capacity to support this? And if not, I can record this on my phone but may need some editing support.

Charlene/Catherine, please flag if you have any concerns with this idea. Patty was keen to take part when I suggested it.

Thanks,
Rachel

From: [Galligan, Rachel \[VCH\]](#)
To: [Britten, Kat \[VCH\]](#)
Subject: RE: Video on vaccine efficacy and safety
Date: Wednesday, March 24, 2021 1:04:00 PM

Hi Kat,

I've just listened to this- it is so good. She is a great speaker, and I think this will go down really well.

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Thanks Kat, give me a call if you have any other questions,
R

s. 13

s. 13

From: Britten, Kat [VCH] <kat.britten@vch.ca>
Sent: Wednesday, March 24, 2021 10:12 AM
To: Galligan, Rachel [VCH] <rachel.galligan@vch.ca>
Subject: Re: Video on vaccine efficacy and safety

Hi Rachel!

Here's a link to a low-res version of the vaccine video with Patty:

s. 15 s. 17

s. 13

s. 13

Thanks,

Kat Britten

video producer

Vancouver Coastal Health



mobile 604 818 6825

email kat.britten@vch.ca

I acknowledge that my place of work lies on the unceded traditional homelands of the Musqueam, Squamish and Tsleil-Waututh Nations.

The content of this e-mail, including any files attached, is confidential and may be privileged. Any unauthorized copying or distribution is strictly prohibited. If you receive this email in error, please contact the sender immediately and delete this email.

From: "Galligan, Rachel [VCH]" <rachel.galligan@vch.ca>

Date: Tuesday, March 23, 2021 at 9:08 AM

To: "Britten, Kat [VCH]" <kat.britten@vch.ca>

Subject: RE: Video on vaccine efficacy and safety

I will indeed. I can 'interview' her and support with set up, if helpful. You can call my cell directly whenever you arrive s. 22 .

It is s. 22

Thanks Kat,
Rachel

From: Britten, Kat [VCH] <kat.britten@vch.ca>

Sent: Tuesday, March 23, 2021 8:57 AM

To: Galligan, Rachel [VCH] <rachel.galligan@vch.ca>

Subject: Re: Video on vaccine efficacy and safety

Hi Rachel,

Will you be there at today's shoot?

Kat Britten

video producer
Vancouver Coastal Health



mobile 604 818 6825

email kat.britten@vch.ca

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From: "Bell, Erika [VCH]" <Erika.Bell@vch.ca>

Date: Monday, March 22, 2021 at 12:17 PM

To: "Britten, Kat [VCH]" <kat.britten@vch.ca>, "Galligan, Rachel [VCH]" <rachel.galligan@vch.ca>

Subject: RE: Video on vaccine efficacy and safety

Sounds good, invite sent. ☺

Erika Bell

Executive Assistant to Dr. Patricia Daly
Vice-President, Public Health & Chief Medical Health Officer
Vancouver Coastal Health

office 604 675 3918

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From: Britten, Kat [VCH] <kat.britten@vch.ca>

Sent: Monday, March 22, 2021 12:16 PM

To: Bell, Erika [VCH] <Erika.Bell@vch.ca>; Galligan, Rachel [VCH] <rachel.galligan@vch.ca>

Cc: Daly, Patty [VCH] <Patricia.Daly@vch.ca>

Subject: Re: Video on vaccine efficacy and safety

Hi Erica + Rachel,

I'm available March 23 at 2:00pm, should we schedule that time in?

Thanks,

Kat Britten

video producer

Vancouver Coastal Health



mobile 604 818 6825

email kat.britten@vch.ca

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From: "Bell, Erika [VCH]" <Erika.Bell@vch.ca>

Date: Monday, March 22, 2021 at 9:41 AM

To: "Galligan, Rachel [VCH]" <rachel.galligan@vch.ca>

Cc: "Daly, Patty [VCH]" <Patricia.Daly@vch.ca>, "Britten, Kat [VCH]" <kat.britten@vch.ca>

Subject: RE: Video on vaccine efficacy and safety

Hi Rachel,

I did thank you, I hope you did also!

Patty is available during the following:

- March 23, 2:00-2:40pm
- March 25, anytime 10:30-12:00pm

I can send some more times if these don't work, let me know.

Thanks,

Erika Bell

Executive Assistant to Dr. Patricia Daly

Vice-President, Public Health & Chief Medical Health Officer

Vancouver Coastal Health

office 604 675 3918

The content of this e-mail is confidential and may be privileged. If you receive this e-mail in error, please contact the sender and delete it immediately.

From: Galligan, Rachel [VCH] <rachel.galligan@vch.ca>

Sent: Monday, March 22, 2021 9:16 AM

To: Bell, Erika [VCH] <Erika.Bell@vch.ca>

Cc: Daly, Patty [VCH] <Patricia.Daly@vch.ca>; Britten, Kat [VCH] <kat.britten@vch.ca>

Subject: Video on vaccine efficacy and safety

Hi Erika,

I hope you had a lovely weekend?

Would it be possible to block off 30-40 minutes in Patty's calendar to shoot a short video regarding vaccine efficacy and safety?

Let me know when works best for her and we can work around this.

Thanks Erika,

Rachel

From: [Thibault, Danika \[VCH\]](#)
To: [Galligan, Rachel \[VCH\]](#)
Cc: [Quon, Keith \[VCH\]](#); [Brady, Jennifer \[VCH\]](#)
Subject: RE: Vaccine safety video series with Patty- website and social media series
Date: Wednesday, April 07, 2021 11:12:13 AM

Thanks Rachel! Just watching these now and they look great.

s. 13

s. 13

Danika Thibault

Digital Communications Coordinator

Vancouver Coastal Health

mobile 250 314 7891

e-mail danika.thibault@vch.ca

I acknowledge that my place of work lies on the unceded traditional homelands of the Musqueam, Squamish and Tsleil-Waututh Nations.

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From: Galligan, Rachel [VCH]
Sent: Wednesday, April 07, 2021 10:11 AM
To: Thibault, Danika [VCH]
Subject: FW: Vaccine safety video series with Patty- website and social media series

Hi Danika,

Just circling back on this.

s. 13

s. 13

Let me know how I can help.

Rachel

From: Galligan, Rachel [VCH]
Sent: Tuesday, April 06, 2021 3:20 PM
To: Quon, Keith [VCH] <keith.quon@vch.ca>
Subject: RE: Vaccine safety video series with Patty- website and social media series
No, I haven't heard back. Let me know if you need more background. Can pop by the office tomorrow to talk through if helpful. Anything I can do to help, just let me know.
Thanks Keith,
Rachel

From: Quon, Keith [VCH] <keith.quon@vch.ca>
Sent: Tuesday, April 06, 2021 9:40 AM
To: Galligan, Rachel [VCH] <rachel.galligan@vch.ca>
Subject: RE: Vaccine safety video series with Patty- website and social media series
Hi Rachel,
Did anyone help you with this yet?
Just seeing this now....
Thanks,
Keith

From: Galligan, Rachel [VCH]
Sent: Wednesday, March 31, 2021 3:04 PM
To: Web Updates [VCH]; Thibault, Danika [VCH]
Cc: Brady, Jennifer [VCH]

Subject: Vaccine safety video series with Patty- website and social media series

Hi digital team ☺

We've developed a video series with Patty Daly regarding vaccine safety but also providing general reassurance and guidance for those considering getting vaccinated.

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[Redacted text block]

s. 13

Video series

YouTube/Facebook version with subtitles:

s. 15 s. 17

Instagram version: [h](#)s. 15 s. 17

s. 15 s. 17

Thanks all, apologies for the long email,
Rachel

From: [Galligan, Rachel \[VCH\]](#)
To: [Thibault, Danika \[VCH\]](#)
Cc: [Brady, Jennifer \[VCH\]](#)
Subject: RE: Vaccine safety video series with Patty- website and social media series
Date: Friday, April 09, 2021 1:36:00 PM

That is great news. Thanks for this Danika

From: Thibault, Danika [VCH]
Sent: Friday, April 09, 2021 1:22 PM
To: Galligan, Rachel [VCH]
Cc: Brady, Jennifer [VCH]
Subject: RE: Vaccine safety video series with Patty- website and social media series

Hi Rachel,

Thanks again for the videos! They turned out great. We have the first one scheduled to go out today and will be sharing more next week.

Danika Thibault

Digital Communications Coordinator

Vancouver Coastal Health

mobile 250 314 7891

e-mail danika.thibault@vch.ca

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From: Galligan, Rachel [VCH] <rachel.galligan@vch.ca>
Sent: Thursday, April 08, 2021 11:35 AM
To: Web Updates [VCH] <WebUpdates@vch.ca>
Cc: Brady, Jennifer [VCH] <jennifer.brady@vch.ca>; Thibault, Danika [VCH] <danika.thibault@vch.ca>
Subject: RE: Vaccine safety video series with Patty- website and social media series
These look great. Danika is also developing a content series for social media to seed out across FB and Insta so hopefully this will support in promoting them.
Cheers Keith,
Rachel

From: Quon, Keith [VCH] <keith.quon@vch.ca> **On Behalf Of** Web Updates [VCH]
Sent: Thursday, April 08, 2021 11:02 AM
To: Galligan, Rachel [VCH] <rachel.galligan@vch.ca>
Cc: Brady, Jennifer [VCH] <jennifer.brady@vch.ca>; Thibault, Danika [VCH] <danika.thibault@vch.ca>
Subject: RE: Vaccine safety video series with Patty- website and social media series
Hi Rachel.

The videos have been added to the "Resources" section of our "COVID-19 vaccines" page:

<http://www.vch.ca/covid-19/covid-19-vaccine>

Here's the direct link to the YouTube playlist in case you need it for sharing:

<https://youtube.com/playlist?list=PLkETa5i0ewgVNWk-RwbbAVPvZV3xAArdW>

Thanks!

Keith Quon

Communications Leader, Digital

Vancouver Coastal Health

mobile 604 618 8421

e-mail keith.quon@vch.ca

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From: Galligan, Rachel [VCH]

Sent: Wednesday, March 31, 2021 3:04 PM

To: Web Updates [VCH]; Thibault, Danika [VCH]

Cc: Brady, Jennifer [VCH]

Subject: Vaccine safety video series with Patty- website and social media series

Hi digital team ☺

We've developed a video series with Patty Daly regarding vaccine safety but also providing general reassurance and guidance for those considering getting vaccinated.

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s. 13

Video series

YouTube/Facebook version with subtitles:

s. 15 s. 17

Instagram version: s. 15 s. 17

s. 15 s. 17

Thanks all, apologies for the long email,

Rachel